



Customer Satisfaction Survey

No. _____

Company		Address	
Tel		Contact person	
Fax		E-Mail	

A. Satisfaction degree with our staff accepting applications:

1. Service very satisfied (100) satisfied (80) normal (60) dissatisfied (0)
 2. Attitude very satisfied (100) satisfied (80) normal (60) dissatisfied (0)

B. Satisfaction degree with our inspectors:

1. Service very satisfied (100) satisfied (80) normal (60) dissatisfied (0)
 2. Attitude very satisfied (100) satisfied (80) normal (60) dissatisfied (0)
 3. Whether have they had some words or behavior not corresponding to their inspection?

No Yes, if "Yes", please indicate: _____

C. Satisfaction degree with our staff issuing certificates:

1. Service very satisfied (100) satisfied (80) normal (60) dissatisfied (0)
 2. Attitude very satisfied (100) satisfied (80) normal (60) dissatisfied (0)

D. Satisfaction degree with the person in charge of certificate distribution:

1. Service very satisfied (100) satisfied (80) normal (60) dissatisfied (0)
 2. Attitude very satisfied (100) satisfied (80) normal (60) dissatisfied (0)

E. Satisfaction degree with our inspection fee collector:

1. Service very satisfied (100) satisfied (80) normal (60) dissatisfied (0)
 2. Attitude very satisfied (100) satisfied (80) normal (60) dissatisfied (0)

Please give us your comment and suggestion so that we can improve our work and provide you with better service, thank you!

Signature or Stamp:

DATE: (yyyy-mm-dd) _____

Please fill out the form and faxed to us, our fax number is: 0034934677284